XTEC™

Authentication and security

solutions you can trust.™

Features

24-hour Availability

Confirmation Messages

Reminder Emails

Mass Scheduling

Role Based Access

Audit & Reporting

Multiple Location Support
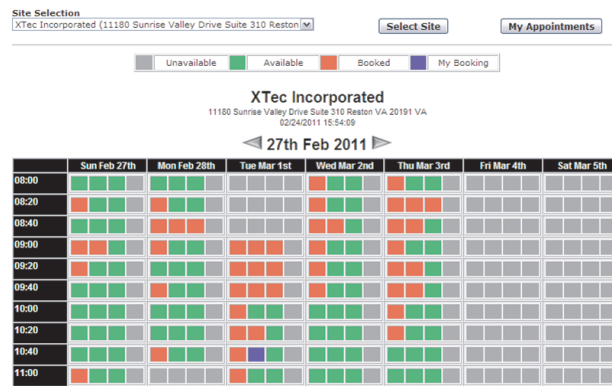
AuthentX™ Scheduling Tool

The AuthentX Scheduling Tool, powered by the enterprise AuthentX IDMS, enables individuals requiring PIV cards to independently manage appointments, eliminating the need for staff interaction.

This secure, web-based tool allows authorized personnel to manage appointments, identify availability by workstation, physical location, and hours of operation. Appointments may be created by clicking on a hyperlink in an email invitation or by registering for an account on the web site. Appointment creation occurs via a simple, intuitive interface that supports greater customer satisfaction.

Easy-to-Use

The web-based appointment site is accessible from any network location and is designed to be end user friendly. A color-coded calendar is featured for end users to identify open, booked, unavailable and their own scheduled appointment times. Administrators may customize the calendar to reflect office hours and availability.

Streamline Operations

With the accessible web site, customers don't have to wait in lines or worry about the hassle of calling to make an appointment. Likewise, office managers are relieved of administrative tasks, such as scheduling and coordinating appointments or providing instructions. Automatic confirmation emails are sent to end users with customizable instructions for easy use, while reminder emails reduce the number of missed appointments.

AuthentX Identity Management System (IDMS)

The AuthentX IDMS is the core component for all XTec products and is the back-end of the AuthentX Scheduling Tool. The AuthentX IDMS is a highly secure identity management system designed using a software oriented architecture (SOA). The AuthentX IDMS is implemented in numerous Federal Agencies and manages hundreds of thousands of identity credentials for secure physical and logical access.

The AuthentX IDMS has the capability of collecting and securely storing multiple identity attributes including: signatures, biometrics, identity documents and digital photographs. The capturing of necessary identity data can be drastically increased and streamlined by the use of the AuthentX Scheduling Tool. The scheduling tool assists office management individuals by: accurately predicting the volume of appointments per day, knowing what individuals will be processed, removing the cumbersome task of individual emails and answering simple telephone inquiries.
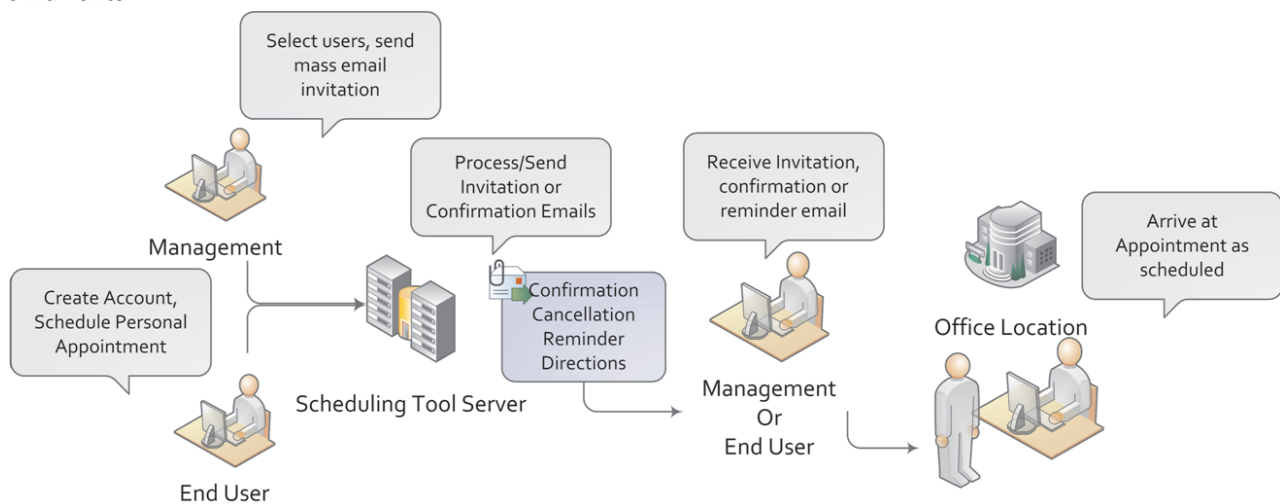
Increased Efficiency & Cost Savings

Office Management Step by step

✓ Select users requiring appointments

✓ Draft email with instructions, schedule site link, driving directions etc.

✓ Send invitation to all selected users notifying them to schedule an appointment

✓ Receive confirmation of scheduled & canceled appointments

Customer Satisfaction

End User Step by step

✓ Receive an email with instructions on scheduling an appointment

✓ Schedule an appointment using color-code guides

✓ Receive confirmation of scheduled appointment

✓ Receive 24 hour reminder of appointment

✓ Arrive at appointment as scheduled

The AuthentX suite of identity products:

- **IDMS/CMS**
- **Cloud & SaaS**
- **Self Service Kiosk**

- **Physical Access Control Solutions**
- **Logical Access Control Solutions**
- **Enrollment & Issuance Solutions**

- **End-to-end HSPD-12 Solution**
- **GSA Schedule 70 SIN 132-62**
- **FIPS 201 Certified Products**